



# ***Conflict of interest declaration***

**I declare that I have no conflict of interest related  
to the work presented**

# WP6\_Objectives

## General objective

To consolidate the **cooperation** on Quality of Care & Patient Safety among Member States and stakeholders

## Specific objectives:

- To provide a detailed analysis of the Quality Management System in MS
- To identify **Good Organisational Practices**, focusing on quality improvement
- To build an **Exchange Mechanism** to share GOP among MS and stakeholders



# WP6\_ Questionnaire: Objectives

To collect information, from MS and stakeholders, about:

- **Transferable GOP** at national/regional level to be shared by EU Member States through **EM in PaSQ**
- **Perceived needs** of EU Members for learning from Transferable GOP through the **EM**

## Transferable Good organisational practices (GOP)

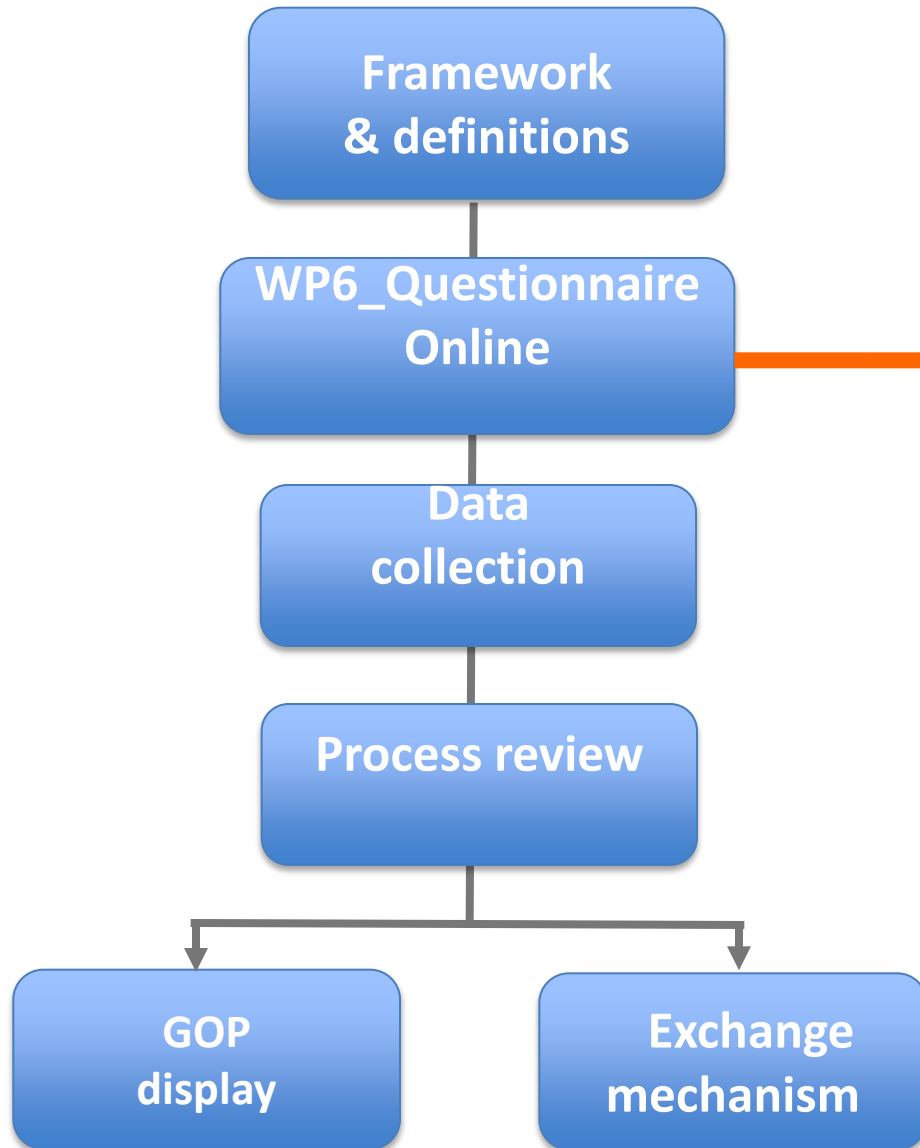
### definition:

- **Plans, strategies or programs** at national or regional level (encompassing structure and process) oriented to improve the quality of healthcare, that can be useful for other healthcare systems (states or regions).

For example: the structure, organisation and actions developed to implement an effective QC or PS practice at national and/or regional level:

- *Hand Hygiene program at national/regional level*
- *Accreditation program at national/regional level*
- *Patient safety strategy at national level*

# GOP Collection



## GOP description

- Organisation sharing the GOP
- Title of the GOP
- Level of implementation.
- Clinical setting of implementation
- GOP objectives
- Target population
- Methodology
- Timeframe implementation
- Implementation tools
- Implementation cost
- Method used to measure the results
- Results obtained (data)
- Analysis of the results
- Barriers
- Strategies to overcome the barriers

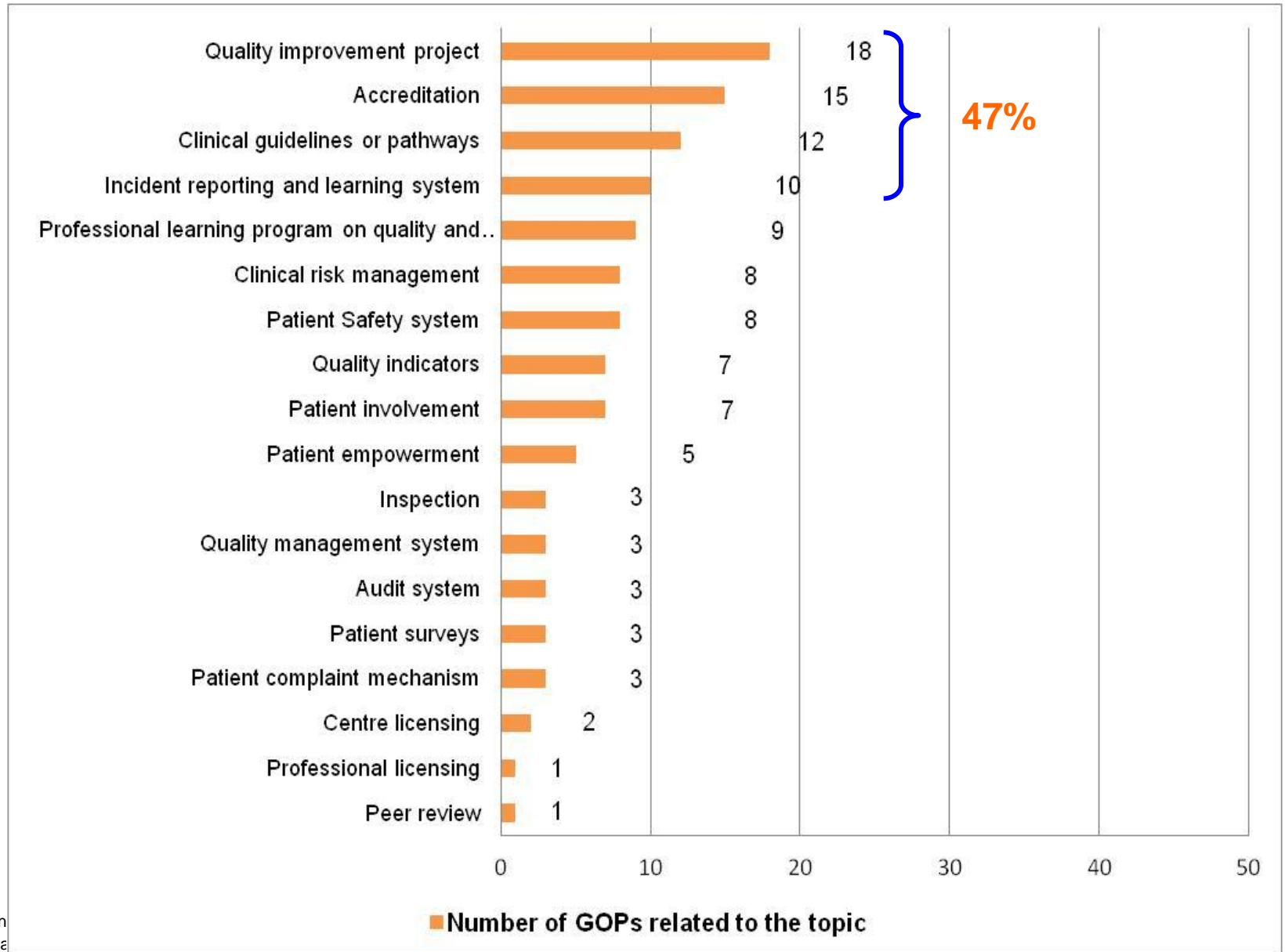
## Needs

For what activities you would be interested to learn from the experiences and examples of others?

# Results

## Topics covered by the GOP

20 countries  
117 GOP  
18 topics



## Topics with most frequent implementation barriers

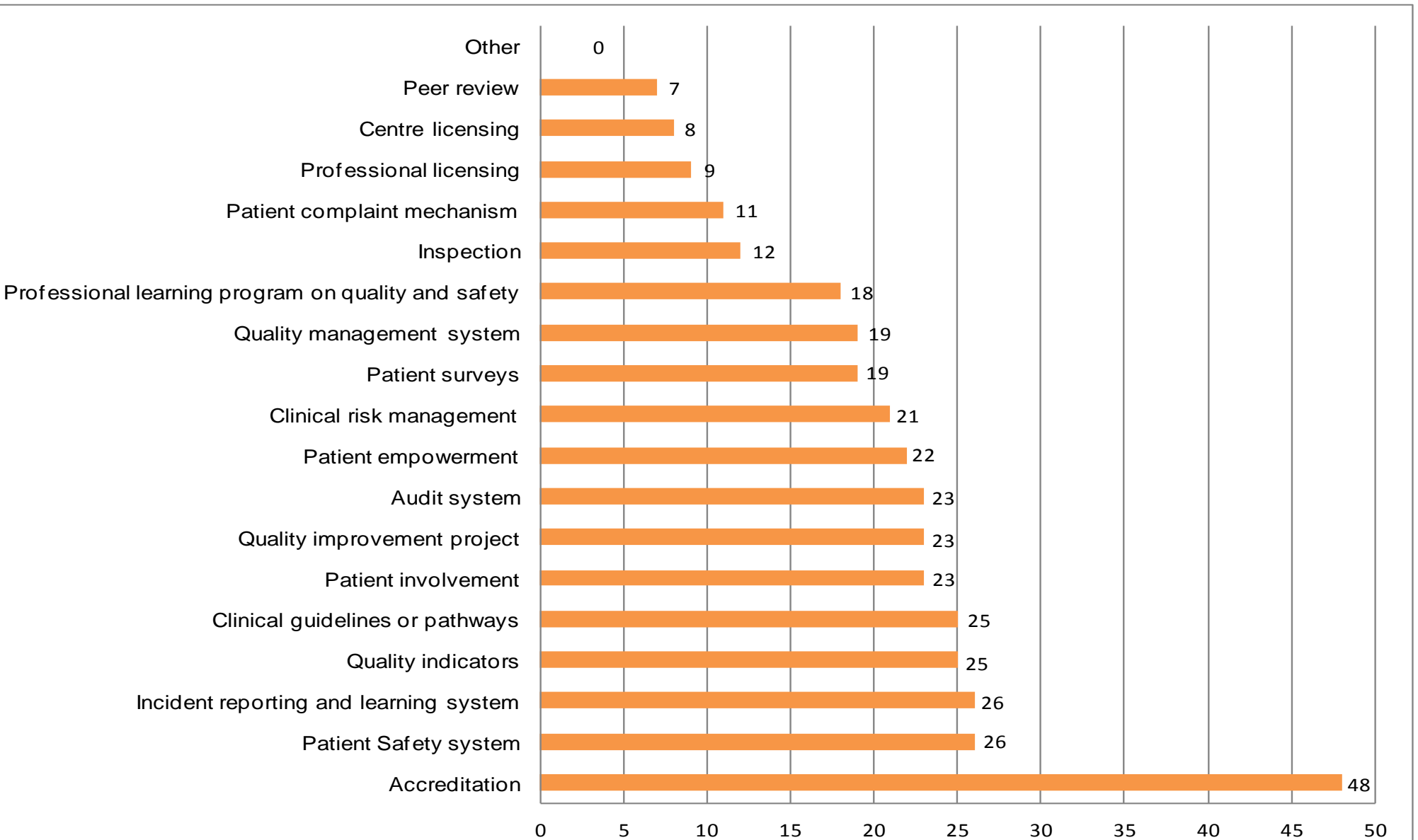
87% of GOP had implementation barriers

Topic	Nº GOP	% Barriers	Most frequent barriers
Incident reporting and learning system	10	90,0%	☞ <b>Resistance to change or lack of motivation from staff</b> (19 )
Clinical risk management	9	87,5%	☞ Funding, budget or resources constraints (15)
Patient Safety system	8	87,5%	☞ Lack of time from staff, extra work needed to implement (11)
Patient empowerment	5	80,0%	☞ Lack of knowledge, expertise or training for staff (11)
Accreditation	15	60,0%	☞ Lack of safety Culture, fear of punishment (10)
Clinical guidelines or pathways	12	58,3%	☞ Limitations due to the design or the methods of the strategy (10)
Patient involvement	7	57,1%	
Quality indicators	6	57,1%	



# Learning interest

Total = 365

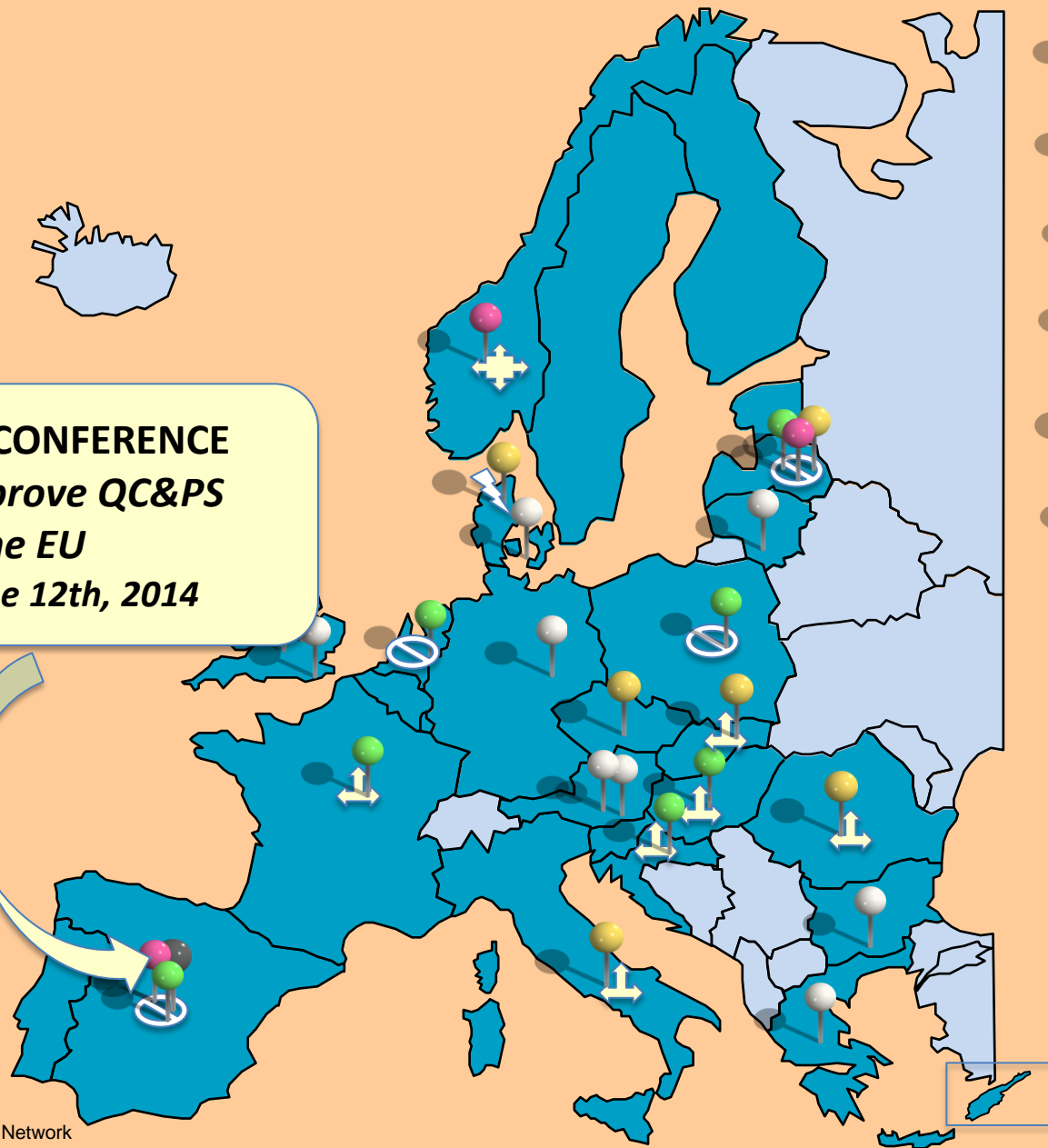


# Exchange Mechanism

19 countries



**EUROPEAN CONFERENCE**  
*GOPs to improve QC&PS*  
*In the EU*  
*Madrid- June 12th, 2014*



- PSP
- Patient Safety System
- Accreditation, audit
- Reporting and learning systems
- Patient involvement and empowerment
- Clinical guidelines
- Collaboration
- Workshop
- Study tour
- Information and discussion meeting

# Thank you!

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**PaSQ**

European Union Network  
for Patient Safety and  
Quality of Care



Funded by  
the Health Programme  
of the European Union