



# The European Network for **Patient Safety & Quality**

National Contact Point - Denmark

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**PaSQ** European Union Network  
for Patient Safety and  
Quality of Care



Funded by  
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of the European Union

# Council. Recom. 2009

- Council recommends that **Member States**
  - **share knowledge, experience and best practice by working with each other and with the Commission and relevant European and international bodies on:**
    - (a) The establishment of efficient and transparent patient safety programmes, structures and policies, including reporting and learning systems, with a view to addressing adverse events in healthcare;
    - (b) the effectiveness of patient safety interventions and solutions at the healthcare setting level and the evaluation of the transferability of these
    - (c) major patient safety alerts in a timely manner



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# Objective of PaSQ

- The general objective of PaSQ Joint Action is
  - to **contribute** to **Patient Safety (PS)** and good **Quality of Care (QC)**
  - by supporting the implementation of the Council Recommendations on PS
  - through **cooperation** between European Member States (EU MS), EU stakeholders and international organizations on issues related to quality of health care



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# Impact of PaSQ

- Establishment of national Coordination Committee (stakeholder forum)
- A communication listserv with 220 recipients
- Presentations about PaSQ at national conferences (4) and organizing EM events (4)
  
- Most significant impact:
  - Have a Wiki platform with practices (> 500)
  - We see that EMs works

# EM evaluation

- 74 % of participants felt their knowledge on patient safety and quality of care improved
- 59 % participants/72 % of organizers intend to implement one or more of the practices presented during the workshop
- 89 % intend to spread knowledge gained from the event (Org.)

# A wheel for improvement

- Council recommendations:
  - share knowledge, experience and best practice on [...] including including **reporting and learning systems**, with a view to addressing adverse events in healthcare
- PaSQ: Wiki platform
  - 39 practices categorized under **Incident Reporting and Learning Systems**, 12 countries, 9 safe and transferable
- EM events on **Reporting and Learning Systems**
  - Participation from number of countries and organizations

# Lessons learned

- More communication about the project to the clinical level – health care professionals, patients and local stakeholders
- Great support to this work – we need to continue
- Knowledge sharing needs involvement at all levels



Active involvement of  
health care  
professionals, users  
and carers

# Why are we actually doing this?

# For the patients





# Questions





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[www.pasq.eu](http://www.pasq.eu)

